

JHAJJAR POWER LIMITED

QUALITY POLICY

We at Jhajjar Power Limited (JPL) are engaged in generation of Electricity through operation of Coal based Super Critical Thermal Power Plants in India with a firm footprint in Indian Power sector. We are committed to implement Quality Management Systems (QMS) and envisage this policy to enable an effective **ACCESS** to achieve quality objectives. The hallmark of Quality regime at JPL is:

- **A**bility to manage the risks and leverage opportunities in realizing business objectives by adhering to the principles of Quality Management Systems across operation and maintenance activities.
- **C**oherence with Operational requirements, needs and expectations of stakeholders and applicable regulatory requirements through well-defined quality procedures.
- **C**ontinual improvement in the effectiveness of the QMS through adoption of new technology, constant monitoring, regular review and seamless timely and appropriate corrective actions.
- **E**ffectiveness in deployment of resources and processes across operation and maintenance activities which deliver reliable outcomes/returns and build Customer trust while enhancing our ability to fulfil the customer requirements.
- **S**ynergy for directing the capabilities of people and empowering across all the levels by developing employee competencies and creativity in evolving a resilient organizational culture.
- **S**ustainability of operations contributing for economic, environmental and Social goals in a responsible manner to uphold the organizational reputation and values.



Jhajjar

Date: 18-November-2020

Bhaskar Bhattacharjee
Sr. Vice President
(Operation & Maintenance)